

October 16, 2013

Dear Consumer:

Re: **Voluntary Recall Notice**

Conair Consumer Products ULC (“Conair”) has announced a voluntary product recall of certain of its Infiniti Pro by Conair™ hair dryers.

MODEL NUMBER: 259/279 Series
DESCRIPTION: Infiniti Pro by Conair™ 1875 watt Hair Dryer

Conair is instituting this voluntary recall because its engineers have determined that in extremely limited circumstances, the heater coils in the barrel of the hair dryer can come into contact with adjacent coils that can create an electrical short. As a result of the electrical short, small coils can project out of the dryer, posing a burn or fire hazard.

This recall involves certain Infiniti Pro by Conair™ 259 or 279 Series Hair Dryers. In order to determine whether your Hair Dryer is one being recalled, please read below.

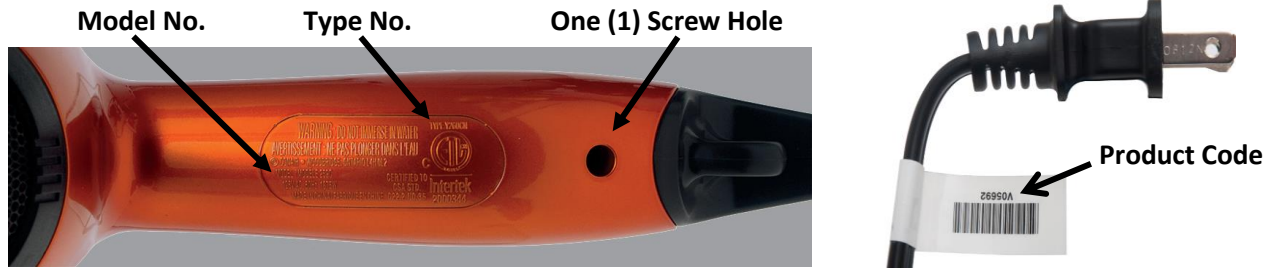
The recalled hair dryer has one of the following Model Numbers, Type Numbers and Product Codes listed below, and has only one (1) screw hole on back of the hair dryer handle (please refer to the photographs below and on page 2). Any hair dryer with a Model number, Type number or Product Code other than the ones listed below, or any hair dryer with 2 screw holes on the back of the handle is **not** subject to this recall.

Infiniti Pro by Conair™ 259 or 279 Series Hair Dryer **subject to recall:**

Model Numbers (on Back of Handle of Hair Dryer)	Type Number (on Back of Handle of Hair Dryer)	Number of Screw Holes (on Back of Handle of Hair Dryer)	Product Code starting with "V" (on Small White Tag on Power Cord and also on bottom of packaging box)
259C, 259BCR, 259BCRBB, 259CBC, 259KC, 259N, 259P, 259PC, 259ABSIHR, 259SIHR, 279	Y260CN or Y260N	One (1) screw hole	V05692 or V10290



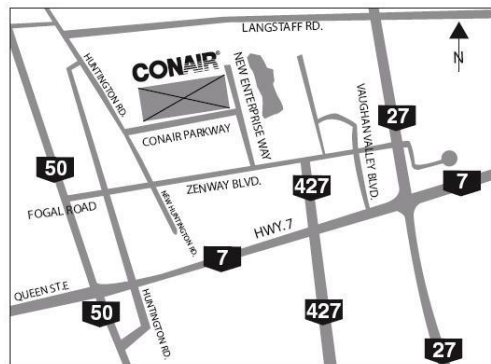
(Colour may vary)



If you have determined that your hair dryer is subject to the recall, we request that you **please stop using the product immediately** and contact Conair Consumer Service Team for a replacement Hair Dryer.

Please contact Conair Consumer Service Team for a replacement Hair Dryer by one of our options below:

1. Please email us at **consumer_recall@conair.com** with your full contact information (name, mailing address, telephone) and Conair will respond immediately with instructions.
2. Please call our **Toll-free number 1-866-729-2389** to speak with a representative in our Warranty Care Centre.
3. If you are in the greater Toronto area, please visit our **Warranty Care Centre at 100 Conair Parkway, Woodbridge, ON L4H 0L2**.
Hours of operation for the Warranty Care Centre are weekdays from 9:00am to 4:00pm, please see map below for details.



4. For further information, please visit our website at: **<http://www.conaircanada.ca/recall>**

We sincerely apologize for any inconvenience this situation has caused.

Thank you,

Conair Consumer Products ULC