

August 18, 2020

Dear Consumer:

Re: **Voluntary Recall Notice**

Conair Consumer Products ULC ("Conair") has announced a voluntary product recall of Adaptor set with USB sold only at Jean Coutu.

MODEL NUMBER: HEAT650C series

DESCRIPTION: HOME EXCLUSIVES 4 IN 1 ADAPTER SET WITH USB PORT

MODEL NUMBER: PJCAT650C series

DESCRIPTION: PJC 4IN1 ADAPTOR SET WITH USB PORT

Conair is instituting this voluntary recall because it has determined that this item has a rotating plug blade designed to work in USA, Japan, and Australia, however the UL 60950-1 / CAS C22.2 No 60950-1 standards has no provision to cover a rotating plug blade..

The recalled Adaptor has one of the following Model Numbers

Series Adaptor set with USB **subject to recall:**

HEAT-650RC UPC# 068459203144 (HOME EXCLUSIVES 4 IN 1 ADAPTER SET WITH USB PORT)

PJCAT-650RC UPC# 068459168450 (PJC 4 IN 1 ADAPTER SET WITH USB PORT)



MODEL# HEAT-650RC Series



Image 2 – Home Exclusives 4 in 1 Adapter set with USB port: HEAT-650RC



Image 3 – PJC 4 in 1 Adapter set with USB port: PJCAT-650RC

If you have determined that your Adaptor is subject to the recall, we request that you **please stop using the product immediately** and return the product to **Jean Coutu stores** for full credit.

Please contact Conair Consumer Service Team for a full credit by one of our options below:

1. Please email us at **consumer_recall@conair.com** with your full contact information (name, mailing address, telephone) and Conair will respond immediately with instructions..
2. Please call our **Toll-free number 1-866-729-2389** to speak with a representative in our Warranty Care Centre.

For further information, please visit our website at: **<http://www.conaircanada.ca/recall>**

We sincerely apologize for any inconvenience this situation has caused.

Thank you,
Conair Consumer Products ULC